

Electronic Acknowledgement Receipt

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Application Number:	10815534
International Application Number:	
Confirmation Number:	3473
Title of Invention:	CONTACT CENTER AND METHOD FOR TRACKING AND ACTING ON ONE AND DONE CUSTOMER CONTACTS
First Named Inventor/Applicant Name:	Sarah H. Kiehaber
Customer Number:	48500
Filer:	Douglas W. Swartz/Debra Kesner
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File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/Message Digest	Multi Part/.zip	Pages (if appl.)				
1		IDS_13.pdf	430113 330715372212418f504642880315fbab43 7c190	yes	5				
Multipart Description/PDF files in .zip description									
Document Description		Start		End					
Transmittal Letter		1		3					
Information Disclosure Statement (IDS) Filed (SB/08)		4		5					
Warnings:									
Information:									
2	Foreign Reference	JP_2001-053843.pdf	2109536 2a832b2371454a7e9fb483a29d64d535252 a80cc	no	17				
Warnings:									
Information:									
3	Foreign Reference	JP_2006-054864.pdf	2913091 3f13102df95eca0dede129d8fa136ea5a92c5916 bf1e	no	30				
Warnings:									
Information:									
4	Foreign Reference	WO_02099640.pdf	5701657 c5611e01c34bbcb9f9cdca2e79caf1660624 686c	no	65				
Warnings:									
Information:									
5	Fee Worksheet (PTO-875)	fee-info.pdf	30382 42297077b7d340cb6ca538950a0fb18ea126 284ff0	no	2				
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New International Application Filed with the USPTO as a Receiving Office

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